



TECHNICAL SUPPORT

WHEN AND WHERE YOU NEED IT MOST



**TECHNICAL
ADVICE**



**SITE
SUPPORT**



**MOISTURE
TESTS**



**SPECIFICATION
WRITING**



TRAINING

OUR EXPERIENCED TEAM ARE AVAILABLE NATIONWIDE TO OFFER ADVICE,
SUPPORT AND TRAINING, NOT JUST OVER THE PHONE,
BUT IN PERSON AND ON-SITE.



ARDEX UK Limited
01440 714939

 @ARDEXUKFlooring
info@ardex.co.uk

 ARDEX UK
www.ardex.co.uk

 ARDEX UK

ARDEX don't just manufacture High Performance Building products, we recognise the importance of providing gold standard technical advice and support. We understand your needs differ from project to project, and can often require on-site support, which is why we offer a more mobile, local technical support network.



TECHNICAL ADVICE

We're on hand to offer advice and product recommendations, in line with British Standards codes of practice, via telephone, email, video call and our social media channels.



SITE SUPPORT

Our highly experienced Technical Service team are available to attend your site, offering site assessments, advice and guidance on the best use of our products and systems for your project.



MOISTURE TESTS

Many problems which occur on site are the result of moisture in the subfloor, so it's essential that the final floorcovering is protected from the passage of moisture from below. Our team can perform on-site Hygrometer tests, explain the results and recommend the best moisture control system for your installation.

We're also on hand to perform additional site tests such as the **BRE Screed Test**, which is designed to measure the soundness of a sand/cement floor screed.



SPECIFICATION WRITING

We work closely with architects, specifiers, contractors and floorcovering manufacturers to ensure the most suitable specification for your project. When specifying ARDEX you can rely on our expert team for on-going support at every stage of your project, including a rapid response to specification writing.



TRAINING

ARDEX offer a range of courses at our purpose built Academies in Suffolk and Stoke-on-Trent. Alternatively we can tailor training to meet your specific needs and deliver it at a location of your choice.

ARDEX Flooring Installation Courses:

- Subfloor Preparation
- Subfloor Preparation & LVT Installation
- Intermediate Subfloor Preparation
- Subfloor Preparation & Introduction into Installing Safety Flooring in a Wet Room
- Identification and Preparation of an Anhydrite/ Calcium Sulphate Screed

To view our latest courses or to book your place visit www.ardex.co.uk/training



ARDEX UK Limited
01440 714939

 @ARDEXUKFlooring
info@ardex.co.uk

 ARDEX UK
www.ardex.co.uk

 ARDEX UK