



### TRAINING & TECHNICAL SUPPORT

When and Where You Need it Most





### WELCOME TO ARDEX

For more than 60 years, ARDEX has been a quality leader for the flooring and tiling industries, and the brand of choice for installers and distributors.

ARDEX recognise the importance of providing industry leading training, bringing people together who learn from each other, and from the knowledge and experience of our trainers through presentations and hands on demonstrations of ARDEX systems. Every year we train thousands of people in our purpose built training academies, distribution centres, customer premises and through collaborations at national training schools and colleges, making it no coincidence that ARDEX is regarded as a key training partner to the construction industry.

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# TRAINING EXCELLENCE

ARDEX offer a range of courses at our purpose built Academies in Suffolk and Stoke-on-Trent.

Training is carried out by our team of technical experts who have extensive knowledge and practical experience of the flooring and tiling industries, which allows our courses to remain accurate and up-to-date, covering the latest information, technological advances and industry regulations.

For further information on course content and to access our online booking system, please visit www.ardex.co.uk/training.









# MEET THE TEAM

Our experienced team of trainers are also on hand to offer technical help and advice, not just over the phone, but in person and on-site.

Visit www.ardex.co.uk/training to find out more.

#### National Training Manager



Steve Davies 07817 470074

#### **Contract Managers**





**Daniel Fairhurst** 07815 525123

Vince Ruffini 07736 638536



Ian Lawton 07815 525123



# **OUR FLOORING COURSES**

For the perfect floor you need the perfect subfloor. Our subfloor preparation courses are a perfect blend of theory and hands on exercises, covering everything from moisture testing through to selecting the correct Floorcovering Adhesive.

#### **OUR COURSES**

- Subfloor Preparation
- Subfloor Preparation & LVT Installation
- Intermediate Subfloor Preparation
- Identification and Preparation of an Anhydrite/Calcium Sulphate Screed
- Subfloor Preparation & Introduction to Installing Safety Flooring in a Wet Room

### REPAIR





We can also offer bespoke training events tailored to your specific needs. For more information, please get in touch with a member of our team by calling **01440 714939**.







FOR FURTHER INFORMATION ON COURSE CONTENT AND TO ACCESS OUR ONLINE BOOKING SYSTEM PLEASE VISIT WWW.ARDEX.CO.UK/TRAINING



### **OUR TILING COURSES**

On our tiling courses you'll develop your knowledge of the key elements associated with professional tiling installations; from wall and floor preparation through to tile fixing and grouting.

#### **OUR COURSES**

- Systems for Professional Tiling
- Systems, Tools & Techniques for Professional Tiling (2 Day)
- Large Format Tiling
- Pool & Wet Leisure Tiling
- Wet Room Tiling
- Natural Stone Tiling
- Tiling Over Anhydrite/Calcium Sulphate Screeds



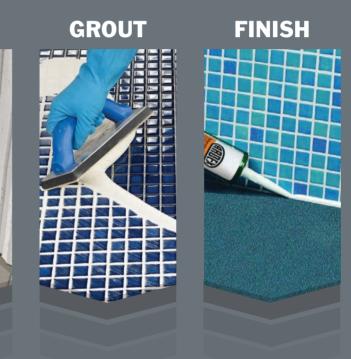




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### **OUR RIBA APPROVED CPD SEMINARS**



ARDEX is committed to providing RIBA approved Continuing Professional Development (CPD) Seminars that allow an attendee to improve and broaden their knowledge and skills base within the key construction industry sectors of tiling and flooring.

The knowledge gained through an ARDEX CPD Seminar will have a positive impact on an attendee's ability to specify and implement best practice, leading to more accurate specifications and an increase in the quality of work carried out on-site.

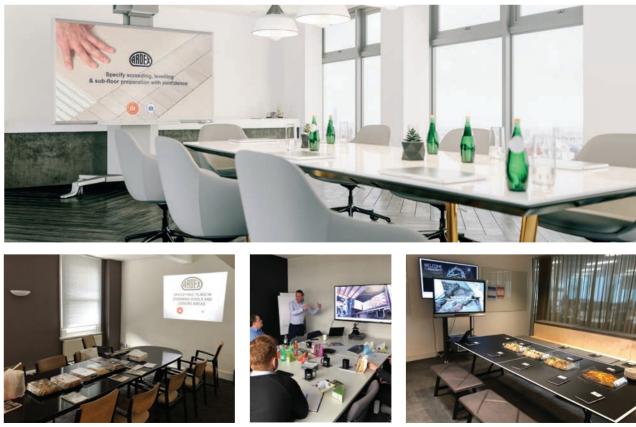
Our CPD seminars can be delivered at your premises by an experienced member of our specification team. To book a seminar please contact us on 01440 714939 or visit our online Architect and Specifier Support page at www.ardex.co.uk

Alternatively, our seminars can be taken online by visiting www.ribacpd.com



# **OUR CPD SEMINARS**

- Specify Wall & Floor Tiling
- Specify Tiling in Swimming Pools and Leisure Centres
- Specify Natural Stone Floor & Wall Tiling
- Specify Wet Room Tiling
- Specify Screeding Levelling & Subfloor Preparation
- Specify Underfloor Heating





## **TECHNICAL SUPPORT**

ARDEX don't just manufacture High Performance Building products, we recognise the importance of providing gold standard technical advice and support. We understand your needs differ from project to project, and can often require on-site support, which is why we offer a more mobile, local technical support network.



#### **TECHNICAL ADVICE**

We're on hand to offer advice and product recommendations, in line with British Standards codes of practice, via telephone, email, video call and our social media channels.



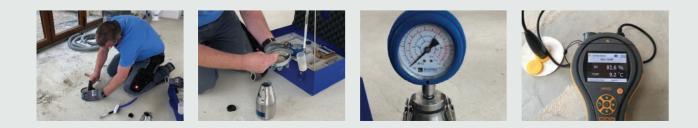
#### SITE SUPPORT

Our highly experienced Technical Service team are available to attend your site, offering site assessments, advice and guidance on the best use of our products and systems for your project.

#### **MOISTURE TESTS**

Many problems which occur on site are the result of moisture in the subfloor, so it's essential that the final floorcovering is protected from the passage of moisture from below. Our team can perform on-site Hygrometer tests, explain the results and recommend the best moisture control system for your installation.

We're also on hand to perform additional site tests such as the BRE Screed Test, which is designed to measure the soundness of a sand/ cement floor screed.





#### **SPECIFICATION WRITING**

We work closely with architects, specifiers, contractors and floorcovering manufacturers to ensure the most suitable specification for your project. When specifying ARDEX you can rely on our expert team for on-going support at every stage of your project, including a rapid response to specification writing.



#### TRAINING

ARDEX offer a range of courses at our purpose built Academies in Suffolk and Stoke-on-Trent. Alternatively we can tailor training to meet your specific needs and deliver it at a location of your choice.

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# YOUR GUIDE TO ARDEX BUILDING PRODUCTS



### Wall/Ceiling Repair Mortars

Specialist Wall/Ceiling Plasters

Painted/Paper Finishes

PANDOMO®/ ARDEX Surfaces For Floors, Walls & Ceilings

Floorcoverings

Floorcovering Adhesives

Levelling and Smoothing Compounds

Floor Repair Mortars

Moisture Control

**Screed Cements** 

Concrete



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